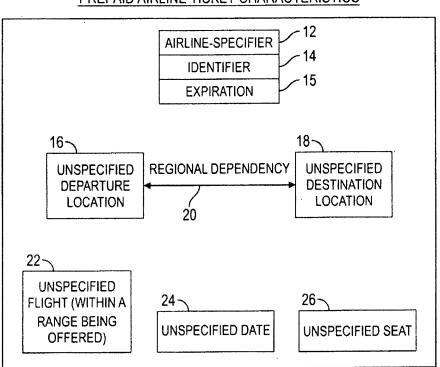
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Rahul R. Vaid
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REPLACEMENT SHEET

FIG. 1

10 —

PREPAID AIRLINE TICKET CHARACTERISTICS



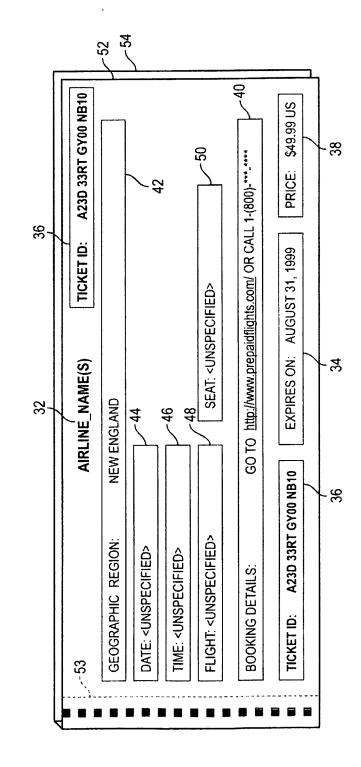
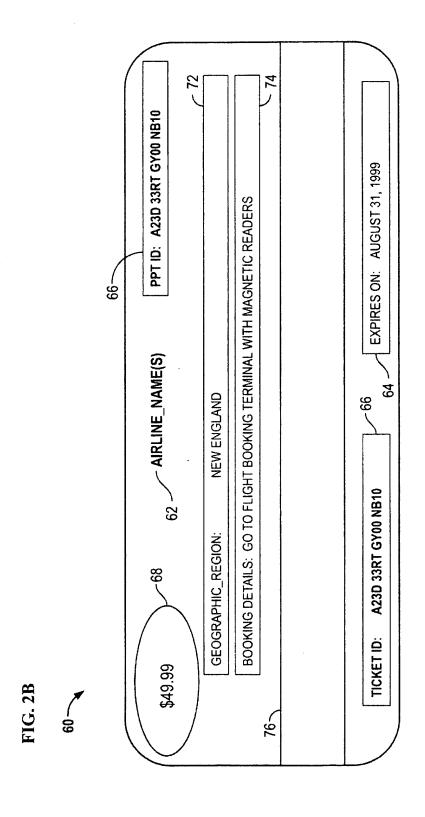


FIG. 2A



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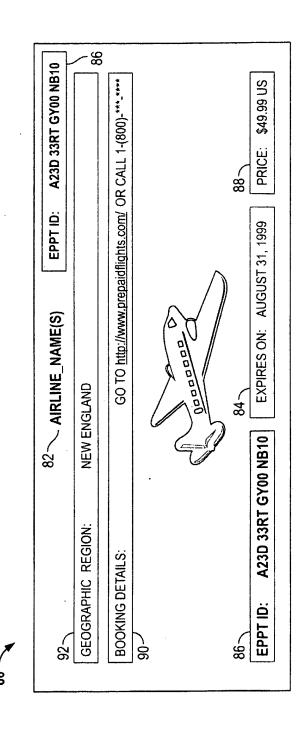


FIG. 2C

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FIG. 2D

100 -

```
----Original EMAIL Message-----
                 TICKETS@prepaidflights.com
      From:
      Sent:
                 Friday, August 03, 1999 2:42 PM
                 customer1@customer.com
      To:
                 YOUR PREPAID AIRLINE TICKET ID.
      Subject:
      THANK YOU FOR PURCHSING YOUR AIRLINE TICKET AT PREPAIDFLIGHTS.COM. WE APPRECIATE YOUR BUSINESS. HERE ARE THE DETAILS OF YOUR PREPAID AIRLINE TICKET.
      PREPAID TICKET ID: A23D 33RT GY00 NB10 CEOGRAPHIC_REGION: NEW ENGLAND
      GEOGRAPHIC REGION:
                                                                                              107
      PARTICIPATING AIRLINES INCLUDE: AIRLINE_NAME(S) -
                                                                           <del>-112</del>
      BOOKING DETAILS: GO TO http://www.prepaidflights.com/OR CALL 1-(800)-***-**** EXPIRES ON: AUGUST 31, 1999 104
      PREPAID TICKET ID: A23D 33RT GY00 NB10 ~
      CUSTOMER NAME: JOE SCHMOE
      CREDIT CARD TYPE: AMERICAN EXPRESS
                                                                                       108
      BILLING ADDRESS: 500 FIFTH AVENUE, NEW YORK, NY 10010
110
      CREDIT CARD NUMBER: 3712 ****** *****
      CHARGE AMOUNT: $49.99
      109
```

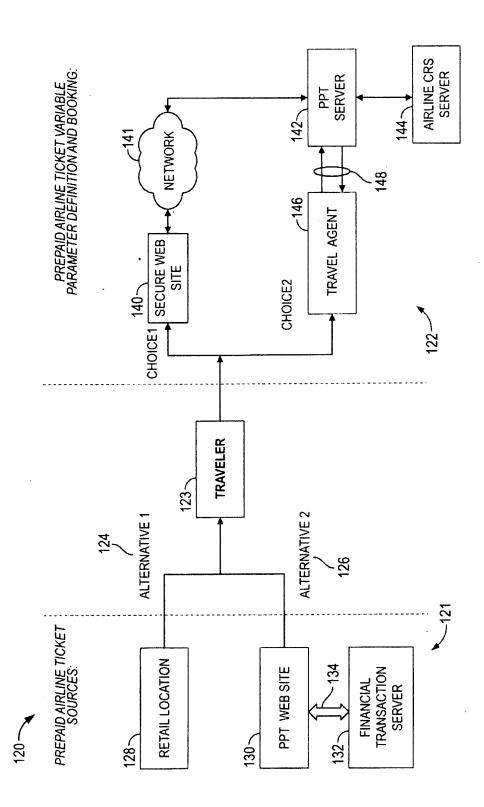


FIG. 3

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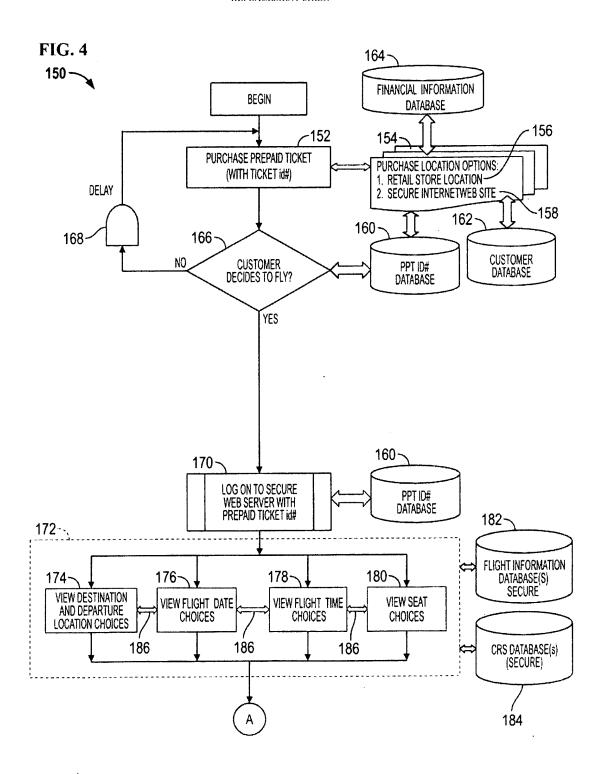
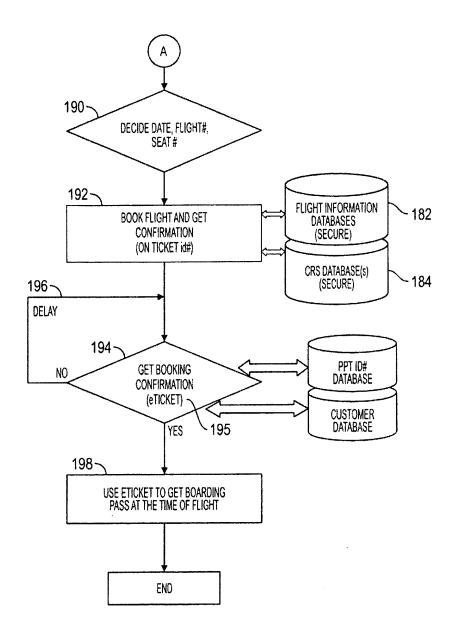


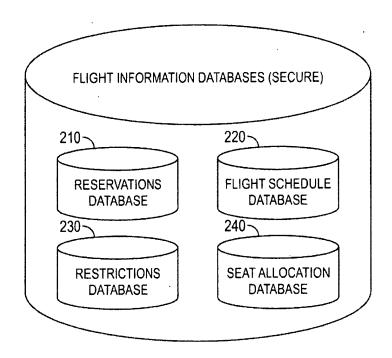
FIG. 4 (cont.)



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FIG. 4A

200 —



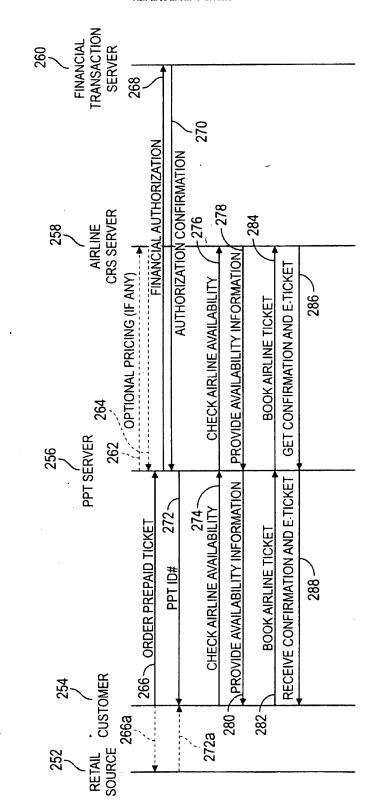
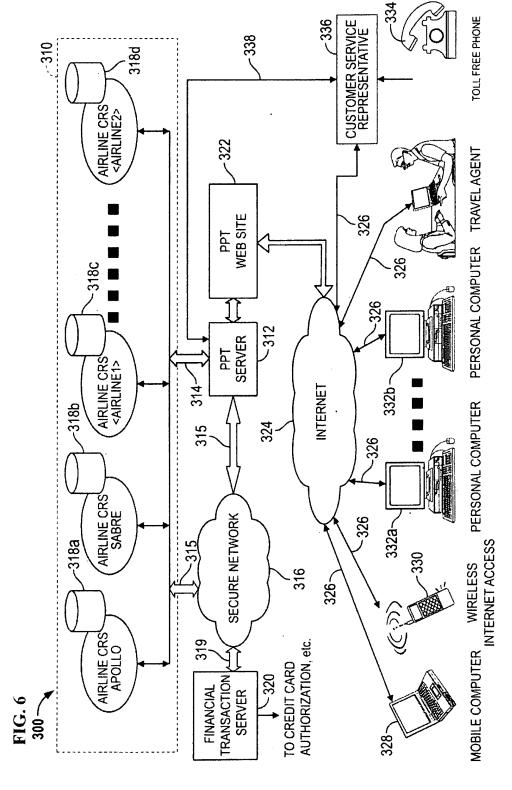


FIG. 5

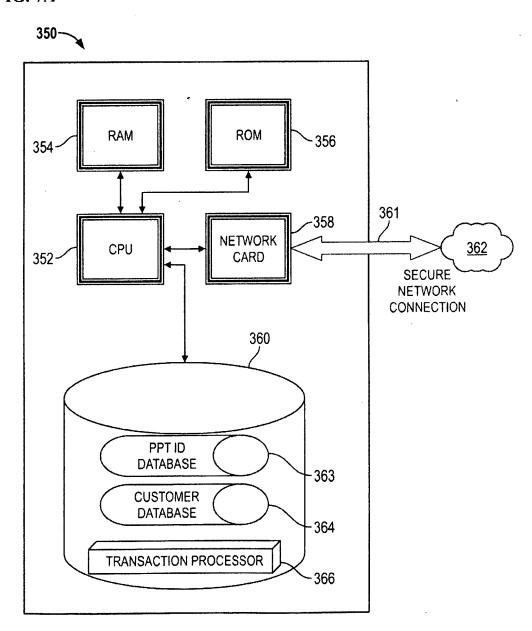
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CUSTOMER NETWORK ACCESS ALTERNATIVES

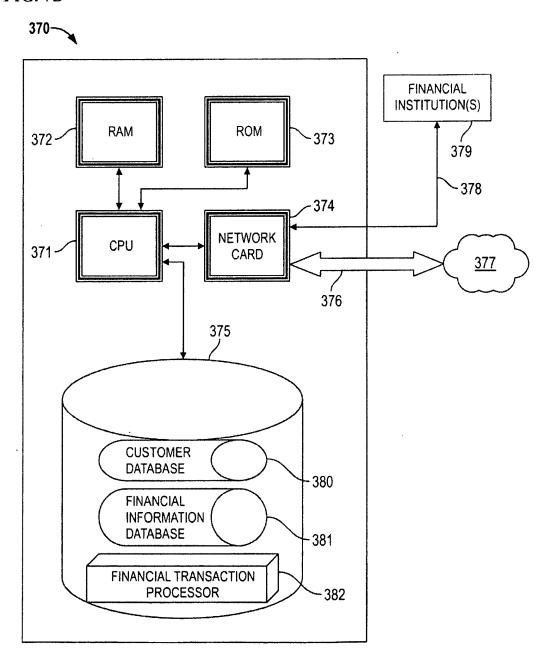
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FIG. 7A



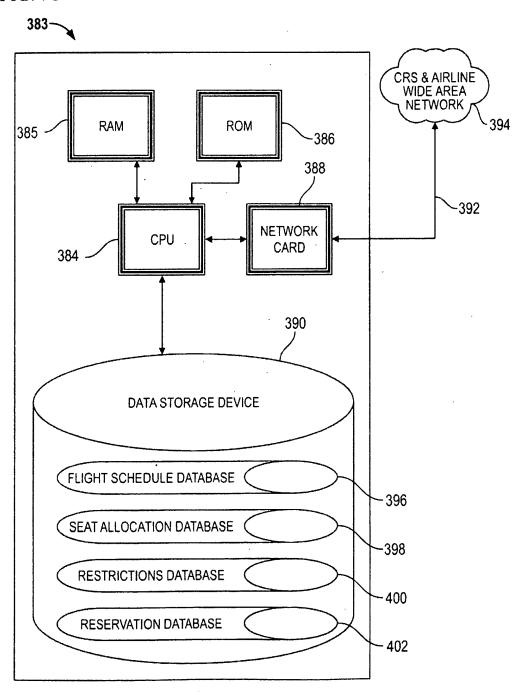
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FIG. 7B



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0			~412a	~412b	_412c	7412d
410	435	SALE DATE CUSTOMER RESTRICTIONS ID	none	35E 33A-	TIME: 11:00 a.m 2 p.m.	[] DATE: 9/15/99 9/22/39
	434	CUSTOMER ID	. t (1)	¥		NA I
	432	SALE DATE	08,03,99	UNSOLD	UNSOLD	UNSOLD
	430	ISSUE DATE	05/2/1/99	05/22/99	06/20/33	05/22/99
	428	BOOKING DETAILS	http://www. prepaidflights.com/ or 1-(800)	http://www. prepaidflights.com/ or (-(800)	http://www. prepaidfights.com/ or 1-(800)	http://www.prepaidflights.com/ or 1-(800)
	426	PRICE	\$ 46.99	899.99	\$89.00	
	424	EXPIRATION Date	08/31/39	69/20/99	66/02/60	09/22/99
	422	PARTICIPATING EXPIRATION AIRLINES DATE	DELTA; USAIR 08/31/99	DELTA; Continental; United	DELTA	[] DELTA; CONTINENTAL; SOUTHWEST []
	420	ALLOWED DESTINATIONS	NANCHESTER, NH; BOSTON, MA; NASHUA NH; PORTLAND, NH; GREENFIELD, MA; PORTLAND, ME	NEW YORK, NY; MANCHESTER, NH; BOSTON, MA; NASHUA, NH; PORTLAND, NH; GREENFIELD, MA; PORTLAND, ME		[] SAN FRANCISCO, CA; LOS ANGELES, CA; SUNNYVALE, CA; SEATTLE, WA; SACRAMENTO, CA; LAS VEGAS, NB; SANTA BARBARA, CA; SANTA CLARA, CA; PORTLAND, WA; SPOKANE, WA
	3 418	ALLOWED Departures	MANCHESTER, NH; BOSTON, MA; NASHUA, NH; PORTLAND, NH; GREENFIELD, MA	**	#	I] SAN FRANCISCO, CA; LOS ANGELES, CA; SEATTLE, WA; SACRAMENTO, CA; LAS VEGAS, NA; SANTA BARBARA, CA; SANTA CLARA, CA
	416	PPT IQ#	A230 33RT GY00 NB10.	NE3D 33AR GY30 NB20	X734 0334 9FGN 9WTR	
FIG. 8A	414	REGION	NEW ENGLAND	TO NORTHEAST	100 miles	WEST COAST []
FIG						

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7 440	474	COMMENTS		P11644		[:]			
*	472	FREQUENT FLYER MILES	DELTA, USAIR	USAIR, DELTA			UNITED		
	470	TIME	DAY	EVENING	[]	[]	AM		
	460	SEAT PREFERENCE	AISLE	WINDOW		[]	NONE		
	458	AIRLINE PREFERENCE	DELTA	USAIR			CONTINENTAL NONE	<u> </u>	
	456	DATE OF PURCHASE	12/28/99	51100		[]	4/15/00	_	
	454	CONTACT	JSCHMOE@ XYZ.COM	JSCHMOEE@ XYZE.COM	[]		JSCMOEI@ XYZMAIL. COM		
	452	CONTACT TELEPHONE	(212) 414 ****	(212) 366-""	[]	[·]	686 ⁻		Ξ
	450	ADDRESS	11 WALKER DRIVE, NY, NY, 10000	12 WALKER DRIVE, NY, NY, 10000			13 WALKER DRIVENY. 10000		
	448	CUSTOMER	JOE SCHMOE	JODY SCHMOEE	[::]	[~]	SCMOEI		
	446	PASSWORD FIELD	***************************************		[]		#\$#\$#\$#		
	444	CUSTOMER ID#	න <u>ු</u>	c002	[]		c298		

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7480	510	COMMENTS	1000-1	92-24			caverè		
1	508	CC EXPIRATION DATE2	020169	687271					
	506	CREDIT CARD #2	522.339 *** 21 **	2312 irri 778 irri			5424.3430 21 #		
	504	3dJL COO	AC.	VISA			2		
	502	CC Expiration Date	631,060	02/02/99			621/0720		
	500	CREDIT CARD#	37 <u>12 min</u> flan	512/3/30 *** 21 **			778		<u> </u>
	498	CC TYPE	AMEX	JW			VISA		
	496	DATE OF Purchase	12/28/99	21100	=		411500	=	M
	494	CONTACT	JSCHNOE@ XYZ COM	JSCHMOEE@ XYZE.COM		<u> </u>	JSCHOETIG XYZHAIL COM		二
	492	CONTACT TELEPHONE	(212) 414 ***	998 (212)	二	Ξ	(212) 399-***		Ħ
	490	BILLING Address	11 WALKER DRINE, IN', IN', 1000	12 WALKER DRIVE, M', NY, 10000	三		13 WALKER DRIVE, NY 1000		<u> </u>
	488	CUSTONER	SCHICE	JODY	1		SCHOEL		_
	486	PASSWORD	, <u>1</u>	The state of the s	二	⊐	\$5555		
FIG. 8C	484	CUSTOMER ID#	E	0002		ī	887		
FIC					482 <				

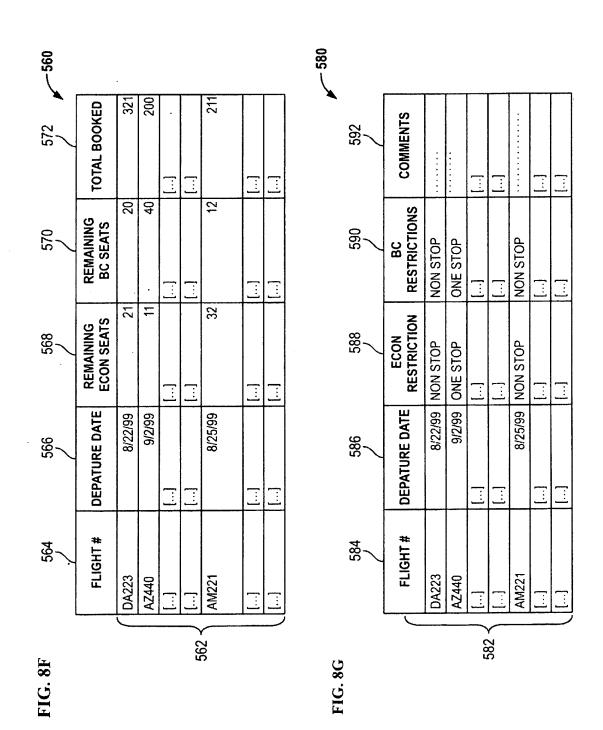
536	PASSENGER NAME RECORD	XXXX XXXX	XXXX XXXX	[···]	[]	XXXX XXXX	[]	[···]
534	CATEGORY PRICE	\$49.99	\$99.99	[]	[]	\$99.99	[]	[]
532	LIST PRICE	\$125.00	\$225.00	[]	[]	\$399.00	[]	[]
530	CLASS	ECON	BC	[]	[]	ECON	[]	[]
528	AIRLINE	DELTA	AMERICAN	[···]	[···]	UNITED	[···]	[]
526	DEPARTURE/ DESTINATION AIRPORT	(BOS) - (MAN)	(JFK) - (BOS)	[]	[]	(LAX) - (SET)	[]	
524	FLIGHT NUMBER	DA223	A1234	[]	[]	LM4456		[::]
	,				522			

IG. 8D

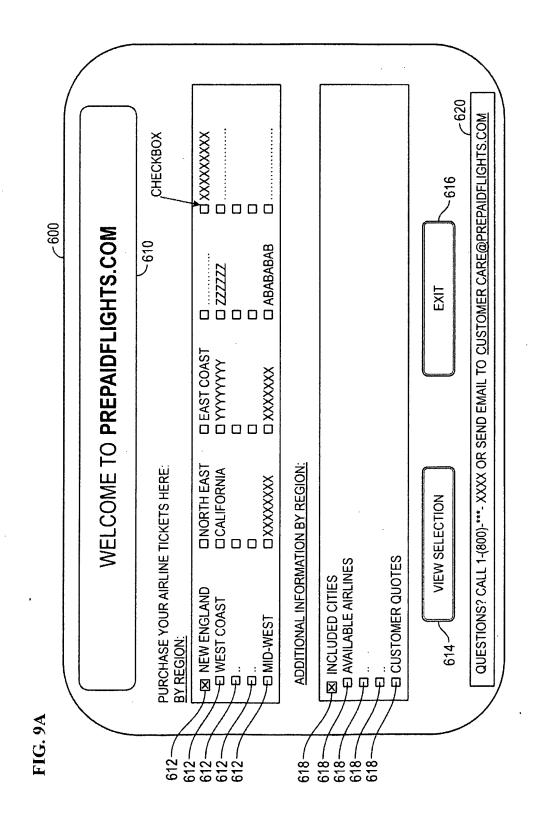
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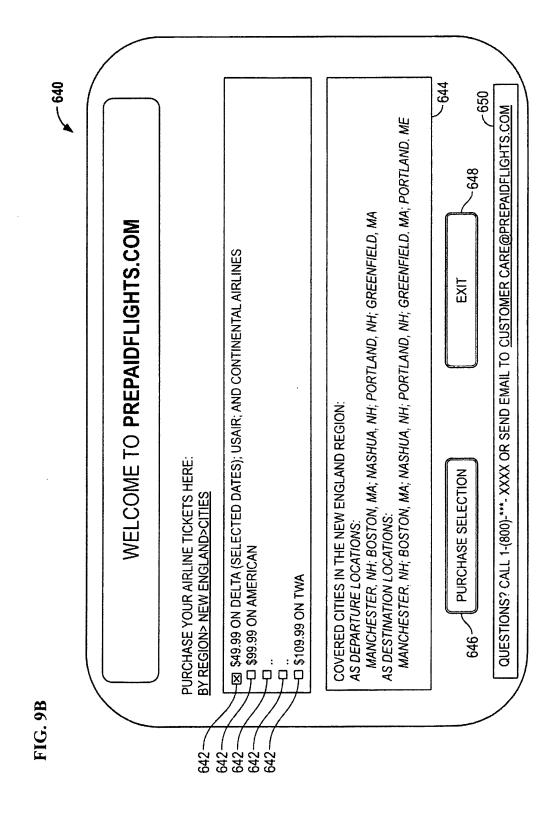
558	VIA	NON-STOP	ONE-STOP	[::]	<u>:</u>	NON-STOP	[::]	[···]
929	FLIGHT#	DA223	AZ440	01/00/00	01/00/00	AM221	[···]	[···]
554	AIRLINE	DELTA	AMERICAN	[···]	[···]	AMERICAN		[···]
552	ARRIVAL TIME	10:00 AM EST	2:00 PM PST	[::]	[]	6:00 PM PST	[]	[···]
550	DEPARTURE	8/22/99 9:00 AM EST	10:30 AM EST		[···]	8/25/99 4:00 PM PST	[]	
548.	DATE	8/22/99	66/7/6	[]	[]	8/25/99	[]	[]
546	DESTINATION AIRPORT	MANCHESTER, NH (MAN)	LOS ANGELES, CA (LAX)	[]	[···]	SEATTLE, WA (SET)	[]	[···]
FIG. 8E 544	DEPARTURE AIRPORT	BOSTON, MA (BOS)	NEW YORK, NY (JFK)	[]	[···]	LOS ANGELES, SEATTLE, WA CA (LAX)	[]	[]
FIC				547	245			

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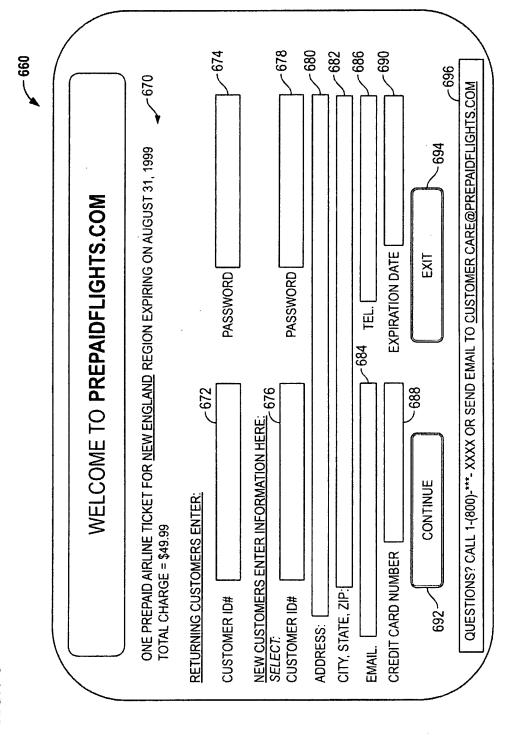


FIG. 9C

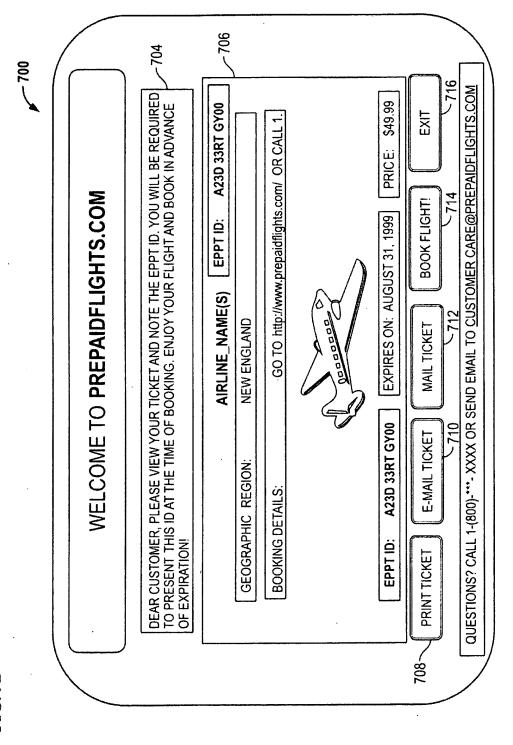


FIG. 9D